



Observability, monitoring, telemetry and supervision



Network and communications monitoring

Full network management through **SNMP**, **Netflow**, **IPAM**, **NCM**, with real-time **network auto-discovery** and mapping.



Infrastructure, Virtualization and Cloud

Advanced supervision of **hybrid** environments with support for physical, virtualized, and cloud infrastructures, including **remote discovery**.



User experience

Ensure optimal application performance by analyzing **end-user experience**, detecting and correcting issues before they impact users.



Applications and databases

Comprehensive monitoring of critical applications and databases, controlling **availability**, **performance**, and **SLA**.



Log and event collection

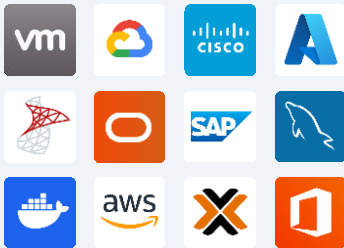
Centralize **log collection** from any source for analysis, enabling **early problem detection** and **corrective actions**.



Pandora FMS is the all-in-one solution that allows you to **monitor, manage, and secure** IT infrastructures of any size.

With advanced features in **observability, monitoring, security and IT service management**, Pandora FMS provides a comprehensive platform tailored to the needs of any organization, offering unique flexibility for **on-premise, hybrid, or cloud environments**.

Over 500 integrations



Total flexibility

Integration of heterogeneous technologies, from **legacy infrastructures to modern cloud applications**. From microservices to IBM-i (AS400), we cover your entire IT landscape.



Custom plugins

We specialize in the **development of tailor-made plugins** that are meticulously crafted to address the unique and specific needs of each individual customer.



Monitoring

Complete monitoring of systems and applications, with long-term history, customizable reports, dashboards, and **root cause analysis**.



Event console

Centralized lifecycle management for every event, with automatic validation rules and multiple manual and automated operational actions.

Top-level IT supervision and control



Alerts and notifications

Custom notifications via **API, SMS, Email, Telegram**, or other channels, configurable for different event types, escalations, maintenance windows, etc.



Integrated HA

Our solution offers **horizontal scalability and incorporates intermediate servers**. All-in-one without third-party components.



Event correlation

Detect patterns and correlate events to apply **automated corrective actions**, mitigating issues without manual intervention.

PANDORA ITSM | IT Service management

- ✓ Integrate **incident management** to reduce response times, optimize resources, and calculate SLAs for each ticket. Customizable workflows, integrated CMDB, AI-powered chat, knowledge base, and document management.
- ✓ **Project Management**, track times, hours, and resource allocation—perfect for implementation projects, hourly bundles, etc.
- ✓ Manage all your **contracts and customers** in one place, with comprehensive tracking throughout the customer lifecycle.
- ✓ Control **IT environment changes**, establish approvals, track requests, and set workflows for each change request.

PANDORA RMM | IT Equipment management

- ✓ Remotely supervise software installation and **patch management** on distributed workstations and servers.
- ✓ **Full remote control** of devices, integrated into the management console.
- ✓ **Endpoint Security**, review compliance with security policies and existing vulnerable applications in the system.

PANDORA SIEM | IT Security event management

- ✓ Leverage **real-time data** collected by its agents to create **enriched security events** through custom rules.
- ✓ Carry out **forensic analysis** of security incidents and ensure **compliance with regulations** such as **GDPR** and **PCI-DSS**.
- ✓ Automate responses to incidents, such as restarting services or running scripts to **mitigate threats** in real-time.
- ✓ Natively integrated with **Pandora ITSM**, allowing to manage the complete cycle of security incidents from a single platform.



Why Pandora FMS?



Flexible and scalable licensing

On-premise, SaaS, and hybrid options, with licenses that adapt to any technological environment and ensuring unlimited scalability, allowing your business to grow without constraints, and eliminates any surprises when it comes to costs.



Comprehensive security

Ensure **full protection** of your infrastructures by identifying threats in real-time and allowing immediate responses to minimize risks. Ensure regulatory compliance for systems in ISO 27001 processes.



Local support

Our dedicated technicians manage all installation and setup services to ensure everything runs smoothly. Additionally, we offer a range of customized integrations and operational services tailored to meet your specific needs.



All-in-one solution

Save money by combining **monitoring, incident management, remote control, log management, and IT security** into a single tool, getting rid of the need for multiple independent solutions. Enjoy a unified platform for reporting, display, and dashboards.



Reduce response times

We simplify incident coordination and reduce response times, improving team productivity and asset management.

Beyond limits, beyond expectations



Pandora FMS is the ultimate platform for **unified infrastructure, security, and IT service management.**

Request a **custom demo** and discover how Pandora FMS can optimize your company's **operations and security.**

[Request Demo](#)

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